

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:3929
ANSWERED ON:09.04.2003
LATE SUPPLY OF INDENTED MEDICINES
VIJAY KUMAR KHANDELWAL

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) the time-period laid down for supply of indented medicines to the CGHS beneficiaries;
- (b) whether the Government are aware that CGHS dispensaries particularly in Delhi are supplying indented medicines to the CGHS beneficiaries very late i.e. after 10-12 days;
- (c) if so, the reasons therefor;
- (d) the steps being taken by the Government to streamline the procedure and to ensure immediate supply of medicines to patients?

Answer

MINISTER OF HEALTH AND FAMILY WELFARE AND PARLIAMENTARY AFFAIRS (SMT. SUSHMA SWARAJ)

- (a): As per terms and conditions of the contract entered into by the CGHS with the authorised local chemists, the authorised local chemists is to supply the indented medicines to the CGHS dispensary within 24 to 48 hours. In the case of emergency, an authority slip is issued to the beneficiary for collecting the medicine up to a period of 7 days directly from the Authorised Local Chemist without making any payment.
- (b) to (d): By and large, the medicines indented with the authorised local chemists are supplied to the CGHS beneficiaries within the stipulated time. However, complaints are occasionally received regarding late supply of indented medicines. Instructions have been issued to the Additional Directors/Joint Directors of the CGHS to ensure supply of indented medicines to the CGHS beneficiaries within 48 hours.